



PERFORMANCE SCRUTINY COMMITTEE

Thursday, 28 March 2019

5.00 pm

Committee Room 1, City Hall

Membership: Councillors Gary Hewson (Chair), Helena Mair (Vice-Chair), Thomas Dyer, Ronald Hills, Lucinda Preston, Pat Vaughan, Loraine Woolley, Laura McWilliams and Sue Burke

Substitute member(s): Councillors Chris Burke

Officers attending: Pat Jukes, Simon Walters, Daren Turner, Clare Stait, Joanne Crookes and Angela Andrews

AGENDA

SECTION A	Page(s)
1. Confirmation of Minutes - 21 February 2019	3 - 12
2. Declarations of Interest	
Please note that, in accordance with the Members' Code of Conduct, when declaring interests members must disclose the existence and nature of the interest, and whether it is a disclosable pecuniary interest (DPI) or personal and/or pecuniary.	
3. Housing Scrutiny Sub-Committee Minutes - 28 January 2019	13 - 16
4. Portfolio Holder under Scrutiny	17 - 38
a) Portfolio Performance Overview – Customer Experience and Review	
b) Portfolio Holder under Scrutiny – Report by Councillor Jackie Kirk, Portfolio Holder for Customer Experience and Review.	
5. High Performing Services Vision 2020 Progress Report	39 - 56
6. Christmas Market 2018 Outturn Report	57 - 64
7. Introduction of a new Homelessness Act	To Follow
8. Draft Work Programme for 2019/20	65 - 74